

TERMS AND CONDITIONS OF USE

Your personal details

Your privacy is important to us, which is why we will never release your personal details to any company outside of Tweedmill for mailing or marketing purposes (although we reserve the right to disclose this information in the circumstances set out below). We treat all of your personal information as confidential and keep it on a secure server.

Using this website and your personal details

You do not have to provide any information to us to use this website. However, certain sections of the site or facilities within the site may not be accessible if you choose not to share essential information with us.

When you shop on <http://www.tweedmill.co.uk> we will ask you to submit – and will collect – personal information from you, including: your name, email address, billing address, delivery address, telephone number, product selections, credit card / other payment information, and a password. We, and our third-party advertisement and content providers, may collect information about your internet connection and website-use, e.g. the URL you came from, IP address, domain type, browser type, the country and telephone code where your computer is located, the web pages viewed during your visit, the advertisements you clicked on, and any search terms you entered on our website (User Information). We may collect this information from registered and unregistered users. We use this information to help us make improvements to our website and online services. Any personal information you provide to us (or which is available on public registers) and any User Information from which we identify you is held in accordance with the registration we have with the Information Commissioner's Office. We use your information for the following purposes only:

- To process your order
- For statistical purposes to improve this website and the services we offer
- To provide you with relevant content and advertisements
- To administer this website

If you have chosen during registration to receive notification of products or special offers that may be of interest to you, then we may use your personal information to send you these notifications by telephone, email or in writing.

Your personal information may be disclosed to other businesses within the Tweedmill shopping outlet and to reputable third-parties who will help process your order. The Tweedmill shopping outlet requires all such third-parties to treat your personal information as confidential and to comply with all applicable UK Data Protection and consumer legislation in place at any given time.

We may disclose your personal information and / or User Information if we are asked to do so by the police or any other regulatory or Government authority investigating suspected illegal activities.

How we collect User Information using cookies

Cookies record information about your online preferences and allow us to tailor the website to your needs. Cookies help us to provide a more personalised online service to you and our cookies do not store any sensitive or confidential information. You can set your computer/mobile phone/other device to accept all cookies, notify you when a cookie is issued, or not receive cookies at any time. Please bear in mind that certain personalised features of this website cannot be provided to you without the use of cookies. Each browser is different so check the 'Help' menu of your browser to learn how to change your cookie preferences if you wish to do so.

Availability of Tweedmill.co.uk

Although tweedmill.co.uk aims to offer you the best service possible, <http://tweedmill.co.uk> makes no promise that the services at <http://tweedmill.co.uk> Site will meet your requirements <http://tweedmill.co.uk> cannot guarantee that the service will be fault free. If a fault occurs in the service you should report it to the Customer

Services (see below for contact details) or by email at sale@tweedmill.co.uk and we will attempt to correct the fault as soon as we reasonably can.

Your access to <http://tweedmill.co.uk> Site may be occasionally restricted to allow for repairs, maintenance or the introduction of new facilities or services. <http://tweedmill.co.uk> will attempt to restore the service as soon as it reasonably can.

Tweedmill.co.uk liability

The tweedmill.co.uk Site is provided by tweedmill.co.uk without any warranties or guarantees. You must bear the risks associated with the use of the Internet.

The tweedmill.co.uk Site provides content from other Internet sites or resources and while tweedmill.co.uk tries to ensure that material included on the <http://tweedmill.co.uk> Site is correct, reputable and of high quality, it cannot accept responsibility if this is not the case. <http://tweedmill.co.uk> will not be responsible for any errors or omissions or for the results obtained from the use of such information or for any technical problems you may experience with the <http://tweedmill.co.uk>. If <http://tweedmill.co.uk> is informed of any inaccuracies in the material on the Site we will attempt to correct the inaccuracies as soon as we reasonably can.

In particular, we disclaim all liabilities in connection with the following:

- incompatibility of the <http://tweedmill.co.uk> Site with any of your equipment, software or telecommunications links
- technical problems including errors or interruptions of the <http://tweedmill.co.uk> Site
- unsuitability, unreliability or inaccuracy of the <http://tweedmill.co.uk> inadequacy of the <http://tweedmill.co.uk> site to meet your requirements

To the full extent allowed by applicable law, you agree that we will not be liable to you/or any third party for any consequential or incidental damages (including but not limited to loss of revenue, loss of profits, loss of anticipated savings, wasted expenditure, loss of privacy and loss of data) or any other indirect, special or punitive damages whatsoever that arise out of or are related to the <http://tweedmill.co.uk> Site.

Nothing in this paragraph applies to <http://tweedmill.co.uk> liability in respect of products sold through the Online Store.

Nothing in these Terms and Conditions shall exclude <http://tweedmill.co.uk> liability for personal injury or death caused by its negligence.

Our acceptance of an order takes place on despatch of the order, at which point the purchase contract will be made and you will be charged for your order.

Calculation of discount

Where an online offer states that a percentage discount will be given on a purchase, the cost of the qualifying purchases will be reduced by the stated discount percentage.

Where purchases are stated to be offered on a "VAT-free" basis, the prices of qualifying items will be reduced by the equivalent of VAT. At the current VAT rate of 20% this equates to a discount of 16.67%.

Supplementary charges such as delivery or postage & packing shall not be discounted unless specifically stated in the offer description.

Third Party Links

On occasion we include links to third parties on this website. Where we provide a link it does not mean that we endorse or approve that site's policy towards visitor privacy. You should review their privacy policy before sending them any personal data.

These Terms and Conditions and our govern your use of the <http://tweedmill.co.uk> (tweedmill.co.uk) and your relationship with <http://tweedmill.co.uk>. Please read them carefully as they affect your rights and liabilities under the law. If you do not agree to these Terms and Conditions and/or our Privacy and Cookies Policy, please do not register for or use the <http://tweedmill.co.uk>. Please note that to use any of the services provided on the <http://tweedmill.co.uk> Site, you are required to register as an authorised user on the site.